

# Privacy Policy

Your privacy is important to us. We assure you that any information you share with Eastern Airlines will be treated confidentially. This Privacy Policy explains what information we collect from you, how we use it, and how we disclose it. This Privacy Policy is not a contract and does not create any legal obligation or rights.

The only instances that would require us to disclose personal information (i.e. - name, address, telephone number, e-mail address, etc.) to third parties is under legal subpoena, to verify billing information with the Customer's financial institution, credit card fraud detection, or other valid law enforcement or government agency requests.

In addition, from time to time, we may market certain third party services through our site. Should you choose to accept an offer from a third party, we will pass your relevant personal information, including your name, postal address, email address and your credit/debit card number, to that third party.

The Transportation Security Administration (TSA) requires you to provide your full name, date of birth, and gender for the purpose of watch list screening, under the authority of 49 U.S.C. section 114, the Intelligence Reform and Terrorism Prevention Act of 2004 and 49 C.F.R parts 1540 and 1560. You may also provide your Redress Number, if available. Failure to provide your full name, date of birth, and gender may result in denial of transport or denial of authority to enter the boarding area. TSA may share information you provide with law enforcement or intelligence agencies or others under its published system of records notice. For more on TSA privacy policies, or to review the system of records notice and the privacy policy impact assessment, please see the TSA website at [www.tsa.gov](http://www.tsa.gov).

### **E-mail addresses**

E-mail addresses provided by you to Eastern Airlines will not be shared with any third parties that are not in a contractual relationship with Eastern Airlines.

### **Security**

We use Security Socket Layer 128 bit encryption on your information. This technology ensures the safety of transmitting personal information over the internet. It keeps the data that you send to Eastern Airlines private and secure.

### **Cookies**

By using our website some information may be automatically collected by our Web servers as you browse our site. Cookies are small bits of information that are stored on your computer by your Web browser. They are used to in order to make websites work, as well as to provide business and marketing information to the owners of the site. The main way we use this information is to fulfil your traveling requirements and maintain your records.

### **Children**

Other than information required to complete a booking, Eastern does not knowingly collect personal identifiable information from children under the age of 13. In the event a child under 13 has provided Eastern with personal information without parental or guardian consent, the parent or guardian may contact us by emailing us at *[insert customer service email address]*. Eastern will remove any identifiable information and unsubscribe the child from any of our electronic marketing lists. Where required by applicable law, Eastern may ask children for consent from their parents or guardians before we book their flight or provide a product or service to them.

### **Protect Your Personal Information**

In order to protect your privacy and our database, we recommend that you not share any personally identifiable information with any third-party information aggregators that would allow them access to sensitive account information. You can delete or change the

information which you have given us. Personal information we may collect from you may include, but is not limited to:

- Name, addresses and telephone numbers
- Date of birth
- Gender
- Credit/debit card number(s)
- Passport number, nationality and country of residence.
- For more information about traveling safely outside of the United States, visit [US Department of State - Bureau of Consular Affairs](#)